

NEWBRIDGE ON THE CHARLES



Dr. Miriam and Sheldon G. Adelson Campus

Oct. 31, 2025

Update from the Dining Committee

The Dining Service, with input from the Dining Committee, aims to provide an optimal experience for us. NewBridge was designed with two dining venues: Centro (including Copper Beech), offering a broad menu with full service, and Nosh, originally designed as a Kosher deli.

Both Centro and Nosh function as restaurants with capacities based on kitchen size, the seating area, and staffing. In addition to seating in these two restaurants, takeout service from Centro and the Nosh deli counter are available to supplement seated dining service when restaurant space is not available.

Recently there have been incidents in our restaurants that warrant a reminder about NewBridge dining and what is expected of those who choose to eat in Centro or Nosh. Disruptive or disrespectful conduct directed toward staff is unacceptable.

Optimizing the dining experience in each venue requires a collaboration of all residents with staff. Key aspects of this partnership include:

- Not everyone can always be seated and served at the time of their choosing. As in any restaurant, residents may need to wait during busy times until a dining slot is available.
- Reservations are available in Centro. Making and honoring reservations is important. Failure to do so means that dining slots may not be available to fellow residents.
- Abiding by our guest policy is important. Guests are welcome when this does not limit our ability to serve residents. Bringing guests outside the designated times disrupts dining operations.

5000 Great Meadow Road, Dedham, MA 02026
Main: 781-234-9500 Sales and Marketing: 781-234-9020



- Proper behavior and appropriate courtesy toward staff are expected. Any issues that arise while dining should be brought to either Josh Ferraro, Eileen O'Donoghue, or the manager on duty.

If there are any questions about the expectations of the Dining Committee or about the guidelines, please do not hesitate to contact me, Josh or Eileen.

Michael Ross, Chairperson of the Dining Committee

Email: birdsbugs@gmail.com

Phone: 339-987-0761